

Jobcentre Support for Ukrainian Evacuees

1 Making a life

Ukrainians will receive a 6-month entry stamp on their passport. This entry stamp is evidence of their right to work, rent, study and claim benefits in the UK. Within 6 months, Ukrainians will need to apply for a Biometric Residence Permit.



2 Tailored approach to work

Accepting a Claimant Commitment is a basic condition of entitlement to Universal Credit. Work Coaches will determine a claimant's capability and personal circumstances so that they can take these matters into account whilst exploring work history, job goals and skills / abilities with the claimant. This approach produces a set of requirements which are tailored to the needs and circumstances of each claimant, making them realistic and achievable.



3 Consistent support

Work coaches will meet with claimants based on the needs of the individual and their current circumstances. Work coaches will provide support to build skills, explore different job options and training opportunities.



4 Appropriate signposting

Work coaches will provide signposting to available benefits. This may include: Universal Credit, Pension Credit, Disability Benefits, Carer's Allowance & Child Benefit



5 Moving them forward

The most appropriate support to claimants is ensuring they make full use of both national and local provision to move them into work, closer to work or increase their earnings.

Alongside localised support, Claimants can be referred to national initiatives that often have local delivery:

- Work & Health Program - Provision to support people into full or part-time employment. The programme lasts for 456 days with a possibility of extending to 639 days.
- JETs- To assist claimants who have been unemployed for over 13 weeks and need light touch support to get back into work.
- SWAPs - Short Training Courses with guaranteed job interviews



Supporting links

The process for making a claim to Universal Credit is online via Gov.UK.

For those that need support, Citizens Advice nationally has been contracted by the DWP to provide support..

Contact us about applying for Universal Credit - Citizens Advice - Interpreters are available

For Pension age customers:

Pension Credit: How to claim - GOV.UK (www.gov.uk)

Claims are usually taken from the first point of contact, so we would encourage people to make a claim ASAP.

<https://www.entitledto.co.uk/> - can calculate potential benefit entitlement

For wider information on support that is available please look at:

Welcome: a guide for Ukrainians arriving in the UK - GOV.UK (www.gov.uk)